From: Daliah Barrett < Daliah.Barrett@haringey.gov.uk>

Sent: 18 November 2022 14:48

To: Daliah Barrett < Daliah.Barrett@haringey.gov.uk>

Subject: FW: District 22 PART OF APP 2

From: Bryan Barnes <

Dear Daliah,

it is not true that there have been no complaints, they should have been keeping a diary on this, but I've got to admit I did not expect them to log it, but as responsible owners they should have..!

yes, I have been communicating with the management through text messaging,

I made a complaint to them on the 2nd of July 2022, 3rd of July 2022 and 1st of September 2022 and September 16th 2022 at 9:39pm.

I have copied and paste the last two complaints,

communications between us, below,

Dear Meritan,

I can hear the music at street level and I can feel the vibrations from my Mum's bedroom...I've not complain to the noise team because I know this is going for review, but you need to sort this out... As it's still disturbing us...

His comment,

What about now,

My comment,

No I can not hear it at the moment....!

His comment, Great,

In this text message am letting him know that this is the second night of disturbance,

the first one was on Friday 28th October 2022 8:33pm,

Sunday 30th October 2022 8:36pm.

Dear Meritan,

this is the second night that we have heard and felt the vibrations of the music coming from your building ,

there was supposed to be an action plan put into place to address the vibrations coming from your building, one of my neighbours was asking about this the other day, I would also be following this up with the Council,

One of your customers block our driveway, I told him not to block this and he said yes, I went inside thinking he's moved the car, he moved the car up a little bit but now he's blocking our driveway and now my neighbours driveway..!?

His comment,

Hi Brian

I don't know if you have seen it but we have already builders working on the premises

And we are trying our best to keep things quiet as I believe you already have noticed it in the past months at least since end of June

And as part of your driveway issue I have asked everyone inside if they have blocked your driveway but that car doesn't belong to the costumers in here

Can you let us know if you can hear anything tonight

As the music is very low as we're only playing background music

Thank you for trying to work together and sort things out We really appreciate it

My comment,

We can still hear that dumpling beat.. Your customer has moved his car...

His comment,

I have lowered the music again

My comment,

It's gone down a little bit but can still hear it..

His comment,

Do you mind coming outside for a minute please

I am outside your house and I can't hear anything

My comment,
I've just gone upstairs and I can't hear anything please keep it at that level, what you have it on and that should be OK
His comment,
Great , don't worry will have it at this level at all times
△ ■
My comment,
Thank you,
I did go outside and we had a chat, I confirm to him it was his customer that had blocked our driveways because I saw him return to his vehicle.
We don't want as residence to have to be communicating all the time about the noise coming from his venue or at all hours of the night and do not want to have to be communicating at all hours of the night about customers blocking of driveways or making noise in the early hours of the morning, this is not acceptable and we would prefer the hours to be kept at 10:30pm that he has to clear the shisha area.
It seems to be clear that he's trying to make extra effort because he is appealing the decision , if they're successful they will drop the ball and make all the excuses underneath the sun why there is noise coming from that area!
But I do not think they will be successful as it is quite reasonable from the Council side what has been given to them and they were given even more!
Kind regards, Bryan Barnes